



AL5 Service (AL5) – NYK Delphinus 086W – Customer Advisory

Dear ,

We regret to inform you that **MV NYK Delphinus serving in Atlantic 5 (AL5) Service** has experienced a fire in engine room on May 14, 2021. Fire is under control and vessel is now awaiting berth at Oakland, US West Coast. Previous port of call was Vancouver, Canada.

All the crew members are safe and currently no information available regarding cargo damage. As of now there is no oil leakage reported and investigations are ongoing. Any further information will be provided once available

Ship operating line (ONE) is in close cooperation with all relevant authorities and will continue to update you as this situation progresses

We very much regret the inconvenience caused and thank you for your understand in this regard.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#).

Best regards,



Valentina

from our Customer Communication
team



Leon

from our Customer Communication
team

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