



## AL5 Service (AL5) – NYK Delphinus 086W – Customer Advisory Update

Dear ,

Further to our [Customer Advisory dated May 18, 2021](#) it has been confirmed that NYK Delphinus has safely berthed at Berth #22 in Oakland on May 17, 2021 at around 8 p.m.

The initial inspection of the vessel confirmed that the fire has been extinguished.

Unfortunately, there is presently no electricity provided to the reefers due to unavailability of power supply onboard.

Further investigations are ongoing to assess the extent of the damage while the Ship operating line (ONE) is in close contact with all relevant authorities. It is expected to take some time for further inspection and possible repairs before any cargo operations can be allowed.

This is an interim report of the progress only and more information will be provided as it becomes available.

**If you have any questions or comments, please contact your local [Hapag-Lloyd office](#).**

**Best regards,**



**Valentina**



**Leon**

from our Customer Communication  
team

from our Customer Communication  
team

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