



Civil unrest in South Africa – Here's an important update

Dear ,

As you may be aware from media reports, South Africa is facing serious political unrest. The situation is quite tense due to rioting, looting, and burning of vehicles across the country. South African defense forces have been deployed to control the situation. In view of this, most businesses are either closed or working with minimum workforce, causing a serious disruption to supply chains.

Our terminals and depots have also been impacted and we would like to inform you of the status as follows:

Name of Terminal / Depot	Status
Durban Container Terminal	Partially closed
Durban MPT	Closed
Empty Depots in Durban and Johannesburg	Closed
CPT Container Terminal	Currently working as normal
CPT MPT	Currently working as normal
CPT MPT Depot	Currently working as normal
Port Elizabeth/Coega Port	Working with minimum workforce

We understand that given the situation, there will be impact to your cargo planning and for that you have our support as we navigate through these difficult times together.

If you should require additional information, please contact our customer service team at your [location](#) who will guide you based on your individual situation.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#).

Best regards,



Valentina

from our Customer Communication
team



Leon

from our Customer Communication
team

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