



## Here's an important update on our South East Asia ports

Dear Customer,

The global logistics industry is always evolving. Therefore, we have a few updates about the ports of service for Indonesia, Malaysia, and the Philippines.

Keeping your cargo planning in mind, please note that we have updated our loading and discharge ports for these three countries, as listed below. These changes will apply from **October 15, 2021**.

<b>Indonesia</b>	<b>Malaysia</b>	<b>Philippines</b>
Jakarta	Port Kelang	Manila
Surabaya	Penang	Cebu
Semarang	Pasir Gudang	Davao
Belawan	Kuantan, Pahang	Subic Bay
Perawang	Kuching	Cagayan de Oro
Batam	Bintulu, Sarawak	
Palembang	Kota Kinabalu, Sabah	
Jambi		
Panjang		
Pontianak		

With the above updates, shippers and consignees may arrange the transport independently and within the allocated free time for cargo to or from other ports not included in the above list. Full and empty containers must be picked up and returned to one of the ports listed above. In cases where the shipments have been accepted and are in transit to and from other ports that are not included in the above-mentioned list, please note that they will be delivered according to the applicable bill of lading terms and conditions.

If you require more information related to the above changes, please visit the [Online Business Suite](#) in the Hapag-Lloyd website.



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