



North America Exports: Forwarding Agent Commission

Dear ,

Effective **May 1, 2021**, we will no longer offer **Forwarding Agent Commission (FAC)**.

For all USA & Canada Exports, our tariffs will change to represent a zero percent or zero dollar amount (0%/\$0.00) commission rate to Freight Forwarders.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



Annalena

from our Customer Communication
team

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