



North Europe (Excluding UK & Ireland) – Adjusted Measures for Pick-up of Empty Containers

Dear ,

With reference to our previous [CustomerNEWS](#), please be informed that with immediate effect until further notice, the **empty pick-up window** of all MH export bookings from North Europe (excl. UK & Ireland) will be adjusted **from 7 days to 6 days** (prior departure) to optimize the equipment supply during the currently tight equipment situation.

Our aim is to support all confirmed Export bookings. We do our utmost to serve you with Equipment and appreciate your support in this situation of picking up empty export containers in the below described pick-up window only. We expect the situation to remain tight over the next weeks.

In addition, please consider the max. delivery windows announced by the terminals to keep the congestion at the terminal low.

HL AREA	COUNTRY OF PICK-UP	MEASURE
Germany & Central Europe	Germany (except Southern Germany)	6 calendar days prior Vessel Departure
	Southern Germany (Greater Munich and Stuttgart Area), Switzerland, Austria, Czech Republic, Slovakia, Hungary	7 calendar days prior Vessel Departure (no change)
Benelux	Belgium, Netherlands, Luxembourg	6 calendar days prior Vessel Departure
France	France (incl. South France)	6 calendar days prior Vessel Departure
North	Denmark, Norway, Sweden, Finland, Russia (Baltic), Estonia, Latvia, Lithuania, Poland, Iceland	6 calendar days prior Vessel Departure

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#).

Best regards,



Annalena

from our Customer Communication
team

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