



North Europe – Equipment Positioning Dates & Terminal Delivery

Dear MATHIEU,

As you have most likely already experienced the container market is facing an exceptional and extremely high demand in recent months and the incident of MV EVER GIVEN in the Suez Canal has added to the overall problem and added another major challenge for all of us. Ships have to be rescheduled, leading to adjusted arrival and departure dates. Precise planning is now key and required in order to master the situation. Therefore, we would like to ask for your support to ensure that the transport process runs as smoothly as possible:

It would be of great help and of utmost importance if you could **pick up your empty container as late as possible (max. 7 days before departure) and wait with the full container delivery at the terminal as long as possible (consider max. delivery window announced by the terminal)** in order to keep the congestion at the terminal low but also the container turn time as short as possible.

We are confident that this will bring an enhancement to equipment availability and free up space on the terminal side which otherwise could lead to additional, difficult measurements to be implemented on various sides of the logistic chain. We look forward to your kind support to make this successful for all of us.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



Annalena

from our Customer Communication
team

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