

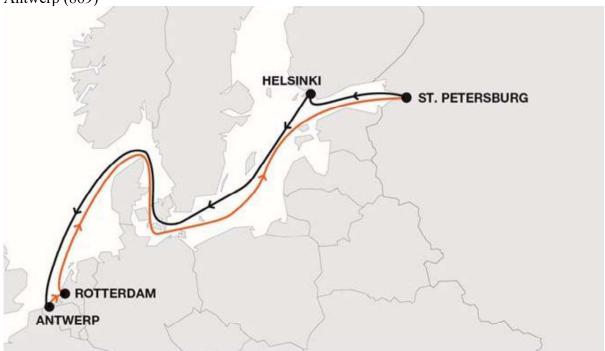


There's an update for our North Sea Baltic Express Service (NBS)

Dear Customer,

We have an update for our North Sea Baltic Express Service (NBS). Starting on week 36, our service will change to a circular loop rotation with three vessels, each with 2,300 TEU nominal capacity. For your reference, please find below the new rotation:

Antwerp (869) > Antwerp (913) > Rotterdam (ECT) > St. Petersburg (CTSP) > Helsinki > Antwerp (869)



The first NBS Eastbound (EB) sailing with the new rotation will be Valencia Express Voyage 2136E with an Estimated Time of Arrival (ETA) in Antwerp September 6, 2021.

The first NBS Westbound (WB) sailing with the new rotation will be Valencia Express Voyage 2136W with an ETA in St. Petersburg September 18, 2021.

Unfortunately, this change means that Kotka had to be removed from the NBS rotation. However, we will be offering a weekly connection between Rotterdam and Kotka with other feeders within our network.

The first feeder from Rotterdam to Kotka will be Elbsummer Voy 41E with ETA in Rotterdam on September 8, 2021.

The first feeder from Kotka to Rotterdam will be Elbsummer Voy 41W with ETA in Kotka on September 14, 2021.

If you require more information related to the above changes, please visit our <u>Online</u> <u>Business Suite</u>. As an alternative, please contact our customer service team at your <u>location</u> who will be glad to guide you based on your individual situation.

If you have any questions or comments, please contact your local **Hapag-Lloyd office.**

Best regards,



Valentina

from our Customer Communication team

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