



Vietnam – Booking Cancellation Fee (Update)

Dear ,

We would like to inform you that with effective from **May 1, 2021**, Hapag-Lloyd will implement the **Booking Cancellation Fee (BCF)**.

This fee will be applicable to all bookings cancelled 96 hours before CY cut off.

This implementation is effective for all types of containers.

Charge Description	Charge Code	Charge Amount	Application
Booking Cancellation Fee	BCF	VND 750,000 per booking	4 working days before CY cut-off

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#) or send me an [email](#).

Best regards,



Annalena

from our Customer Communication
team

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