

December 15th, 2020

Dear Valued ONE Customer,

Notice of Surcharge Update

Thank you for your continued support and choosing Ocean Network Express (ONE) to cater to your needs.

Please kindly be advised that changes have been made to the following ONE surcharge. The new levels will be applicable to Non-US trade and US-trade as follows respectively and valid till further notice.

Charge Name	Booking Cancellation Fee (CCL)
Service Scope	Non-US Trade Service Scope
Amount	Euro 125 per Dry container Euro 125 per Reefer container Euro 125 per Dry Special container
Applicable to	Cancellation request from customer received by France Booking Office within 5 working days before Port CY closing date of 1st vessel (Proforma ETD basis)
Effective date	January 1st, 2021 (Booking cancellation request date basis)
Validity	Until further notice

Charge Name	Change of Booking Status Fee (CBS)
Service Scope	Non-US Trade Service Scope
Amount	Euro 50 per Dry container Euro 50 per Reefer container Euro 50 per Dry Special container
Applicable to	Booking Volume decrease or Change of Vessel request from customer received by France Booking office within 5 working days before Port CY closing date of 1st vessel (Proforma ETD basis) of former Booking
Effective date	January 1st, 2021 (Booking change request date basis)
Validity	Until further notice

Charge Name	Booking Cancellation Fee (CCL)
Service Scope	US Trade Service Scope
Amount	Euro 125 per Dry container Euro 125 per Reefer container Euro 125 per Dry Special container
Applicable to	Cancellation request from customer received by France Booking Office within 5 working days before Port CY closing date of 1st vessel (Proforma ETD basis)
Effective date	January 15th, 2021 (Booking cancellation request date basis)
Validity	Until further notice

Charge Name	Change of Booking Status Fee (CBS)
Service Scope	US Trade Service Scope
Amount	Euro 50 per Dry container Euro 50 per Reefer container Euro 50 per Dry Special container
Applicable to	Booking Volume decrease or Change of Vessel request from customer received by France Booking office within 5 working days before Port CY closing date of 1st vessel (Proforma ETD basis) of former Booking
Effective date	January 15th, 2021 (Booking change request date basis)
Validity	Until further notice

Should you require any further information and assistance, please contact your local ONE Sales representative.

Yours faithfully,

Ocean Network Express Pte. Ltd.