

May 19, 2021

Dear Valued ONE Customer,

Reminder of Service Contract Effective Date (Trans-Pacific, Trans-Atlantic, and Latin/US Trade)

We would like to inform you that effective June 2, 2021, the United States Federal Maritime Commission (U.S. FMC) has mandated that the Effective Date of a service contract or amendment cannot be earlier than the date on which all the parties have executed the same. Specifically, the regulation now defines the effective date of a service contract or amendment as follows:

“(i) *Effective date* means the date upon which a service contract or amendment is scheduled to go into effect by the parties to the contract...The effective date may not be earlier than the date on which all parties have signed the service contract or amendment.”

Notice and details of the new regulation can be found [here](#).

ONE is dedicated to compliance with all applicable rules and regulations, including those promulgated by the U.S. FMC. To ensure compliance with the newly adopted U.S. FMC regulation, ONE reminds all customers that any service contracts or amendments must have an effective date prior to container gate in. Please be advised that if a service contract or amendment rate is not on file at the time of container receipt, ONE tariff rates will be applicable.

We thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,
Ocean Network Express Pte. Ltd.