

26th March 2021

Customer Advisory (ver.1)

Re: Suez Canal Blockage by Evergreen Operating vessel MV "Ever Given"

As you may have heard from the Media, the Suez Canal passage has been blocked in both directions due to an Evergreen Line operating vessel MV "Ever Given" being knocked off course during its northbound transit at around 8 am Local time on 23rd March 2021

The ship-owner reportedly has appointed maritime professional rescue teams who are working in association with the Captain and the Suez Canal Authority (SCA) to design a more effective plan following unsuccessful prior attempts to refloat the vessel so far. Meanwhile, long queues of a large number of vessels are now waiting for both NB & SB passage.

Whilst none of HMM's owned or chartered tonnage is within the passageway itself, we understand it is unavoidable that the prolonged blockage will have an impact on cargo delivery schedule of our customers destined to both Europe, North America & Asia.

We, HMM, sincerely regret this unfortunate situation and make sure that we will keep our customer informed of any development on the vessel rescue operation and any other information available concerning the voyage plans for your cargo already en route.

Kind Regards,

HMM Co., Ltd