DB SCHENKER

Situation Update Schenker Myanmar on State of Emergency following Military Coup for the month of April 2021

[As of 210430]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 30th of April 2021:

General:

Level of escalation remains moderate since Thingyan holiday.

The complexities around the banking situation continues, resulting in an increased demand for cash payments.

Office: The Sule Square office has reopened, some staff still work from home.

<u>Network Connectivity and communications:</u> Mobile internet and Wi-Fi, with the exception of fiber Wi-Fi, are suspended until further notice.

While mobile internet remains unavailable, some providers have made selected services accessible through mobile data connections. These include Office 365 services as teams and email as well as banking applications.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but still very limited number of cargo planes available.

Transportation - the Myawaddy border is open. The Muse main border is closed, cargo passes through Loiying/Lwegel/Kyin San Kyaw. The rumors that the Thai border closes as of the 1st of May due to COVID are still unconfirmed. As of 1st of May, MM government announced that is no longer possible to import beverage related products (e.g. dairy, tea, coffee) from TH by land, all needs to go by OCEAN.

Ocean - ports are operational. There is an ongoing shortage of space which is not foreseen to decrease in the coming months. Heavy weight cargo face vessel shut-out due to a draft issue in Yangon.

Contract Logistics and Land Transport:

Warehouses & transport services are operational.

[As of 210429]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 29th of April 2021:

General:

Level of escalation remains moderate since Thingyan holiday.

The complexities around the banking situation continues, resulting in an increased demand for cash payments.

Office:

The Sule Square office has reopened, some staff still work from home.

Network Connectivity and communications:

Mobile internet and Wi-Fi, with the exception of fiber Wi-Fi, are suspended until further notice.

While mobile internet remains unavailable, some providers have made selected services accessible through mobile data connections. These include Office 365 services as teams and email as well as banking applications.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but still very limited number of cargo planes available.

Transportation - the Myawaddy border is open. The Muse main border is closed, cargo passes through Loiying/Lwegel/Kyin San Kyaw. The rumors that the Thai border closes as of the 1st of May due to COVID are still unconfirmed.

As of 1st of May it is no longer possible to import beverage related products (e.g. dairy, tea, coffee) from TH by land, all needs to go by OCEAN.

Ocean - ports are operational. There is an ongoing shortage of space which is not foreseen to decrease in the coming months. Heavy weight cargo face vessel shut-out due to a draft issue in Yangon.

Contract Logistics and Land Transport:

Warehouses & transport services are operational.

[As of 210428]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 28th of April 2021:

General:

Level of escalation remains moderate since Thingyan holiday.

Office:

The Sule Square office has partially reopened, some staff still work from home.

Network Connectivity and communications:

Mobile internet and Wi-Fi, with the exception of fiber Wi-Fi, are suspended until further notice. Fiber Wi-Fi is up.

While mobile internet remains unavailable, some providers have made selected services accessible through mobile data connections. These include Office 365 services as teams and email as well as banking application.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited.

Transportation - the Myawaddy border is open. The Muse main border is closed, cargo passes through Loiying/Lwegel/Kyin San Kyaw. The rumors that the Thai border closes as of the 1st of May due to COVID are still unconfirmed.

Ocean - ports are operational. There is an ongoing shortage of space and equipment which is not foreseen to decrease in the coming months. Heavyweight cargo face vessel shut-out due to a draft issue in Yangon.

Contract Logistics and Land Transport:

Warehouses & transport services are operational.

[As of 210427]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 27th of April 2021:

General:

As the situation remains fluid, please stay in touch with the teams for most recent updates.

Office:

The Sule Square office has partially reopened, some staff still work from home.

Network Connectivity and communications:

Mobile internet and Wi-Fi, with the exception of fiber Wi-Fi, are suspended until further notice. Fiber Wi-Fi is up but working with irregularities. While mobile internet remains unavailable, some providers have made selected services accessible through mobile data connections. These include Office 365 services as Teams and email as well as banking application.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited.

Transportation - the Myawaddy border is open. The Muse main border is closed, cargo passes through Loiying/Lwegel/Kyin San Kyaw. The rumors that the Thai border closes as of the 1st of May due to COVID are still unconfirmed.

Ocean - ports are operational. There is an ongoing shortage of space and equipment which is not foreseen to decrease in the coming months. Heavy weight cargo face vessel shut-out due to a draft issue in Yangon.

Contract Logistics and Land Transport:

Warehouses & transport services are operational.

[As of 210422]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 22nd of April 2021:

General:

There is an increase of business flow compared to the beginning of the month.

Office:

The Sule Square office has partially reopened, some staff still work from home.

Network Connectivity and communications:

Mobile internet and Wi-Fi, with the exception of fiber Wi-Fi, are suspended until further notice. Fiber Wi-Fi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail.

In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited.

Transportation - the Myawaddy border is open. The Muse main border is closed, cargo passes through Loiying/Lwegel/Kyin San Kyaw.

Ocean - ports are operational and the backlog on imports is decreasing. There is an ongoing shortage of space and equipment.

Contract Logistics and Land Transport:

Warehouses & transport services are operational.

Due to the unrest in the Sagaing and Kachin regions, deliveries are disrupted.

[As of 210426]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 26th of April 2021:

General:

During the ASEAN summit on Myanmar which took place on 24th April, the leaders reached consensus on a 5 step plan aimed at restoring stability in the country.

An ASEAN convoy will take an active role in mediation between the different parties. Europe and India have welcomed the outcomes as an encouraging step to resolve the current crisis.

Office:

The Sule Square office has partially reopened, some staff still work from home.

Network Connectivity and communications:

Mobile internet and Wi-Fi, with the exception of fiber Wi-Fi, are suspended until further notice. Fiber Wi-Fi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited.

Transportation - the Myawaddy border is open. The Muse main border is closed, cargo passes through Loiying/Lwegel/Kyin San Kyaw. There are rumors that the Thai border closes as of 1st May as a measure against the spread of COVID-19. However, we have not received any official notification on this matter.

Ocean - ports are operational. There is an ongoing shortage of space and equipment which is not foreseen to decrease in the coming months. Heavy weight cargo face vessel shut-out due to a draft issue in Yangon.

Contract Logistics and Land Transport:

Warehouses & transport services are operational.

[As of 210422]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 22nd of April 2021:

General:

There is an increase of business flow compared to the beginning of the month.

Office:

The Sule Square office has partially reopened, some staff still work from home.

Network Connectivity and communications:

Mobile internet and Wi-Fi, with the exception of fiber Wi-Fi, are suspended until further notice. Fiber Wi-Fi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail.

In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited.

Transportation - the Myawaddy border is open. The Muse main border is closed, cargo passes through Loiying/Lwegel/Kyin San Kyaw.

Ocean - ports are operational and the backlog on imports is decreasing. There is an ongoing shortage of space and equipment.

Contract Logistics and Land Transport:

Warehouses & transport services are operational.

Due to the unrest in the Sagaing and Kachin regions, deliveries are disrupted.

[As of 210421]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 21st of April 2021:

General:

There is an increase of business flow compared to the beginning of the month.

Office:

The Sule Square office remains closed, staff work from home.

Network Connectivity and communications:

Mobile internet and Wi-Fi, with the exception of fiber Wi-Fi, are suspended until further notice. Fiber Wi-Fi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited.

Transportation - the Myawaddy border is open. The Muse main border is closed, cargo passes through Loiying/Lwegel/Kyin San Kyaw.

Ocean - ports are operational and the backlog on imports is decreasing. There is an ongoing shortage of space and equipment.

Contract Logistics and Land Transport:

Warehouses & transport services are operational.

Due to the unrest in the Sagaing and Kachin regions, deliveries are disrupted.

[As of 210420]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 20th of April 2021:

General:

Today Thingyan holiday ended and business restarted. There is an increase of business flow compared to the beginning of the month.

Office:

The Sule Square office remains closed, staff work from home.

Network Connectivity and communications:

Mobile internet and Wi-Fi, with the exception of fiber Wi-Fi, are suspended until further notice. Fiber Wi-Fi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited.

Transportation - the Myawaddy border is open. The Muse main border is closed, there is some cargo moving through two smaller gates.

Ocean - ports are operational and the backlog on imports is decreasing. There is an ongoing shortage of space and equipment.

Contract Logistics and Land Transport:

Warehouses & transport services are operational.

Due to the unrest in the Sagaing and Kachin regions, deliveries are disrupted.

[As of 210409]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 9th of April 2021:

General:

As Myanmar is preparing for the annual Thingyan holiday, business is winding down. All offices close between the 13th and 19th of April. Therefore, this will be the last update until after the holiday, we resume on 20th of April.

Office:

The Sule Square office remains closed, staff work from home.

Network Connectivity and communications:

Mobile internet and Wi-Fi, with the exception of fiber Wi-Fi, are suspended until further notice. Fiber Wi-Fi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited. Schenker is offering charter options to BKK.

Transportation - the Myawaddy border is open, the Muse border is closed. There are some cargo moving through two smaller gates.

Ocean - ports are operational. There is a shortage of equipment, which limits the TEU's that can be handled.

Contract Logistics and Land Transport:

Warehouses & transport services are operational. Due to the unrest in the Sagaing region, deliveries are disrupted.

[As of 210408]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 8th of April 2021:

General:

More banks and public offices are re-opening, due to backlogs there is a considerable delay in service.

There are unconfirmed rumors that all Wi-Fi (mobile and fiber) internet will be taken down during the Thingyan Festival (13th-19th April).

As the situation remains fluid, please stay in touch with the teams for most recent updates.

Office:

The Sule Square office remains closed, staff work from home.

Network Connectivity and communications:

Mobile internet and Wi-Fi, with the exception of fiber Wi-Fi, are suspended until further notice. Fiber Wi-Fi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited. Schenker is offering charter options to BKK.

Transportation - the Myawaddy border is open, the Muse border is closed.

Ocean - ports are operational. There is a shortage of equipment, which limits the TEU's that can be handled.

Contract Logistics and Land Transport:

Warehouses & transport services are operational. Due to the unrest in the Sagaing region, deliveries are disrupted.

[As of 210407]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 7th of April 2021:

General:

More banks and public offices are re-opening, but, due to backlog, there is a considerable delay in service. As the situation remains fluid, please stay in touch with the teams for most recent updates.

Office:

The Sule Square office remains closed, staff work from home.

Network Connectivity and communications:

Mobile internet and Wi-Fi, with the exception of fiber Wi-Fi, are suspended until further notice. Fiber Wi-Fi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited. Schenker is offering charter options to BKK.

Transportation - the Myawaddy border is open, the Muse border is closed.

Ocean - ports are operational. There is a shortage of equipment, which limits the TEU's that can be handled.

Contract Logistics and Land Transport:

Warehouses & transport services are operational.

[As of 210406]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 6th of April 2021:

General:

CDM Strikes are still effecting primary services & public offices, but more banks and services are reopening.

As the situation remains fluid, please stay in touch with the teams for most recent updates.

Office:

The Sule Square office remains closed, staff work from home.

Network Connectivity and communications:

Mobile internet and WiFi, with the exception of fiber WiFi, are suspended until further notice. Fiber WiFi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited. Schenker is offering charter options to BKK.

Transportation - the Myawaddy and Muse border is open

Ocean - ports are operational. There is a shortage of equipment, which is expected to continue until the end of Thingyan (water festival), which is on the 19th of April.

Contract Logistics and Land Transport:

Warehouses are operational. Transportation companies are operating, all deliveries are taking place.

[As of 210405]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 5th of April 2021:

General:

CDM Strikes are still effecting primary services & public offices, but more banks and services are reopening. As the situation remains fluid, please stay in touch with the teams for most recent updates.

Office:

The Sule Square office remains closed, staff work from home.

Network Connectivity and communications:

Mobile internet and WiFi, with the exception of fiber WiFi, are suspended until further notice. Fiber WiFi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited. Schenker is offering charter options to BKK.

Transportation - the Myawaddy border is open, the Muse border is on lock down with a very limited number of goods coming through.

OCEAN - ports are operational. There is a shortage of equipment, which is expected to continue until the end of Thingyan (water festival), which is on the 19th of April.

Contract Logistics and Land Transport:

Warehouses are operational. Transportation companies are operating, all deliveries are taking place. Overall, there is still a shortage of truckers both intercity and long haul.

[As of 210402]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 2nd of April 2021:

General:

CDM Strikes are still effecting primary services & public offices but more banks and services are reopening.

As the situation remains fluid, please stay in touch with the teams for most recent updates.

Office:

The Sule Square office remains closed, staff work from home.

Network Connectivity and communications:

Mobile internet and WiFi, with the exception of fiber WiFi, are suspended until further notice. Fiber WiFi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited. Schenker is offering charter options to BKK.

Transportation - Myawaddy is open, Muse border is closed.

Ocean - ports are operational. There is a shortage of equipment, which is expected to continue until the end of Thingyan (water festival), which is on the 19th of April.

Contract Logistics and Land Transport:

Warehouses are operational. Transportation companies are operating, all deliveries are taking place. Overall, there is a shortage of truckers both intercity and long haul, which is pushing prices up.

[As of 210401]

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 1st of April 2021:

General:

Today is the National Bank Day and all banks are closed. They will re-open tomorrow. CDM Strikes still effecting services from primary services & public offices.

As the situation remains fluid, please stay in touch with the teams for most recent updates. <u>Office:</u>

The Sule Square office remains closed, staff work from home.

Network Connectivity and communications:

Mobile internet and public WiFi are suspended until further notice. Fiber WiFi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited. Schenker is offering charter options to BKK.

Transportation - Myawaddy is open, Muse border is closed from China side.

Ocean - ports are operational. There is a shortage of container truckers and boxes. The shortage is expected to continue until the end of Thingyan (water festival), which is on the 19th of April.

Contract Logistics and Land Transport:

Warehouses are operational. Transportation companies are operating, all deliveries are taking place. Overall, there is a shortage of truckers both intercity and long haul, which is pushing prices up.