

# Situation Update Schenker Myanmar on State of Emergency following Military Coup for the month of February 2021

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## As of 26th February 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 26th of February 2021:

### General:

Essential services remain closed, some CDM demonstrations taking place. Situation remains fluid, please stay in touch with the teams for most recent updates.

### Office:

The Sule Square office remains closed, staff work from home. Back up office has been set up outside of the Yangon city centre.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, all is up and are working with some irregularities. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - the Airports are open, and an increase of flights announced as of March. Services are operational but expect delays.

**Transportation** - Myawaddy border is open and functional. MUSE border, still irregular with some cargo is coming through.

**Ocean** - ports operations expected to remain disrupted until the 28th of February. The team has land/sea solutions via BKK.

### Contract Logistics and Land Transport:

Warehouses are operational.

Deliveries are taking place. As the situation is fluid, reach out to our team for the latest updates.

Schenker MM Team continues to monitor the situation and share relevant updates.

## As of 25th February 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 25th of February 2021:

### General:

Today, pro-military protests taking place.

### Office:

The Sule Square office remains closed, staff work from home. Back up office has been set up outside of the Yangon city centre.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, all is up and are working with some irregularities. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - the Airports are open, and an increase of flights announced as of March. Services are operational but expect delays.

**Transportation** - Myawaddy border is open and functional. MUSE border, still irregular with some cargo coming through.

**Ocean** - ports operations expected to remain disrupted until the 28th of February. The team has land/sea solutions via BKK.

### Contract Logistics and Land Transport:

Warehouses are operational.

Deliveries are taking place. As the situation is fluid, reach out to our team for the latest updates.

Schenker MM Team continues to monitor the situation and share relevant updates.

## As of 24th February 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 24th of February 2021:

### General:

Today, smaller protests observed compared to Monday and last week in Yangon.

### Office:

The Sule Square office remains closed, staff work from home. Back up office has been set up outside of the Yangon city centre.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, all is up and are working with some minor, local, irregularities. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - the Airports are open, and an increase of flights announced as of March. Services are operational but expect delays.

**Transportation** - Myawaddy border is open and functional. MUSE border, the situation is improving and some cargo is coming through.

**Ocean** - ports operations expected to remain disrupted until the 28th of February. The team has land/sea solutions via BKK.

### Contract Logistics and Land Transport:

Warehouses are operational.

Deliveries are taking place. As the situation is fluid, reach out to our team for the latest updates.

Schenker MM Team continues to monitor the situation and share relevant updates.

## As of 23rd February 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 23rd of February 2021:

### General:

Civil Disobedience Movement (CDM) Protests effecting services from primary services & public offices are expected to continue this week. Today, smaller protests observed compared to yesterday and last week in Yangon.

### Office:

The Sule Square office remains closed, staff work from home. Back up office has been set up outside of the Yangon city centre.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, all is up and are working with some minor, local, irregularities. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - the Airports are open, and an increase of flights announced as of March. Services are operational but expect delays.

**Transportation** - some transport has resumed after yesterdays' national strike.

**Ocean** - due to custom agents joining the CDM, operations remain disrupted.

### Contract Logistics and Land Transport:

Warehouses are operational.

Deliveries are taking place. As the situation is fluid, reach out to our team for the latest updates.

Schenker MM Team continues to monitor the situation and share relevant updates.

## **As of 21st February 2021**

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 21st of February 2021:

### General:

Today is a national Civil Disobedience Movement (CDM) Protest with demonstrations all over the country and essential services closed.

Situation remains fluid, please stay in touch with the teams for most recent updates.

### Office:

The Sule Square has been closed off by policy, the office remains closed, staff work from home. Back up office has been set up outside of the Yangon city centre.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, all is up and are working with some minor, local, irregularities. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - the Airports are open, and an increase of flights announced as of March. Services are operational but expect delays.

**Transportation** - trucking companies joined CDM today, no transports taking place.

**Ocean** - operations today are not possible.

### Contract Logistics and Land Transport:

Warehouses are operational but most customers closed for the day. Deliveries are seriously disrupted.

Schenker MM Team continues to monitor the situation and share relevant updates.

## As of 19th February 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 19th of February 2021:

### General:

Civil Disobedience Movement (CDM) Protests effecting services from primary services & public offices with increased requests for international companies and individuals to join. CDM is expected to continue next week as well.

Situation remains fluid, please stay in touch with the teams for most recent updates.

### Office:

The Sule Square office remains closed; staff to work from home. Back up office has been set up outside of the Yangon city centre.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, all is up and are working with some minor, local, irregularities. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - the Airports are open, and an increase of flights announced as of March. Services are operational but expect delays.

**Transportation** - the border to CN is seriously impacted, the Myawaddy border to TH is operational.

**Ocean** - both import and export operations are seriously impacted by strikes at the custom offices and SAD offices. Operations expected to come to a standstill in week 8 as all service providers announced to join CDM.

### Contract Logistics and Land Transport:

Warehouses are operational but deliveries in Yangon city is disrupted, which also impacts national deliveries. As the situation is fluid, reach out to our team for latest updates.

Schenker MM Team continues to monitor the situation and share relevant updates.

## As of 18th February 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 18th of February 2021:

### General:

Civil Disobedience Movement (CDM) Protests effecting services from primary services & public offices are expected to continue until 21st of February.

Bank remain closed and internet banking service become less reliable, negatively impacting operations.

Situation remains fluid, please stay in touch with the teams for most recent updates.

### Office:

The Sule Square office remains closed; staff to work from home. Back up office has been set up outside of the Yangon city centre.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, all is up and are working with some minor, local, irregularities. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - the Airports are open. Services are operational but expect delays.

**Transportation** - the border to CN is seriously impacted, the Myawaddy border to TH is operational.

**Ocean** - both import and export operations are seriously impacted by strikes at the custom offices and SAD offices. Operations expected to come to a standstill in week 8 as all service providers announced to join CDM.

### Contract Logistics and Land Transport:

Warehouses are operational but deliveries in Yangon city is disrupted, which also impacts national deliveries. As the situation is fluid, reach out to our team for latest updates.

Schenker MM Team continues to monitor the situation and share relevant updates.

## As of 17th February 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 17th of February 2021:

### General:

Civil Disobedience Movement (CDM) Protests effecting services from primary services & public offices are expected to continue at least until 21st of February. Today, 17th of February, mass response to the request for CDM demonstration in Yangon, with cars blocking major intersections and demonstrators gathering in the city center. Situation remains fluid, please stay in touch with the teams for most recent updates.

### Office:

The Sule Square office remains closed; staff to work from home. Back up office has been set up outside of the Yangon city centre.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, all is up and are working with some minor, local, irregularities. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - the Airports are open. Services operational while working with skeleton staff.

**Transportation** - the border to CN is seriously impacted, the Myawaddy border to TH is operational and all LAND/AIR solutions operational.

**Ocean** - both import and export operations are seriously impacted by strikes at the custom offices and SAD offices.

### Contract Logistics and Land Transport:

Warehouses are operational but deliveries in Yangon city is disrupted, which also impacts national deliveries. As the situation is fluid, reach out to our team for latest updates.

Schenker MM Team continues to monitor the situation and share relevant updates.



## As of 16th February 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 16th of February 2021:

### General:

Civil Disobedience Movement (CDM) Protests effecting services from primary services & public offices are expected to continue until 21st of February. Situation remains fluid, please stay in touch with the teams for most recent updates.

### Office:

The Sule Square office remains closed; staff to work from home. Back up office has been set up outside of the Yangon city centre.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks were taken down during the night of 15/16 February. Currently, all is up and are working with some minor, local, irregularities. In case you receive no response by e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - the Airports are open. Services operational while working with skeleton staff.

**Transportation** - the border to CN is closed, the Myawaddy border to TH is operational and all LAND/AIR solutions operational.

**Ocean** - both import and export operations are seriously impacted by strikes at the custom offices and SAD offices.

### Contract Logistics and Land Transport:

Warehouses are operational. Deliveries are taking place.  
As the situation is fluid, reach out to our team for latest updates.

Schenker MM Team continues to monitor the situation and share relevant updates.

## As of 15th February 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 15th of February 2021:

### General:

On-going protests while army convoys have been reported across the country. Civil Disobedience Movement (CDM) Protests effecting services from primary services & public offices are expected to continue until 21st of February.

Situation remains fluid, please stay in touch with the teams for most recent updates.

### Office:

The Sule Square office remains closed, staff work from home. Back up office has been set up outside of the Yangon city centre.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks were taken down during the night of 14th/15th February. Currently, all is up and are working with some minor, local, irregularities.

In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - The Airports are open. Services are operational while working with skeleton staff.

**Transportation** - The Myawaddy border to TH is operational and all LAND/AIR solutions operational.

**Ocean** - Both import and export operations are seriously impacted by strikes at the custom offices and SAD offices.

### Contract Logistics and Land Transport:

Warehouses are operational. Deliveries within city boundaries & nationwide are taking place. As the situation is fluid, reach out to our team for latest updates.

Schenker MM Team continues to monitor the situation and share relevant updates.

## As of 11th February 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 11th of February 2021:

### General:

On-going protests in whole country incl Yangon, Nay Pyi Taw, Mandalay, Taunggyi, Loikaw, Magway, Myitkyina, Mawlamyine, etc.

Civil Disobedience Movement Protests effecting services from primary services & public offices are expected to continue until 21st of February.

Situation remains fluid, please stay in touch with the teams for most recent updates.

### Office:

The Sule Square office remains closed, staff work from home.  
Back up office has been set up outside of the Yangon city center.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are working with some minor, local, irregularities. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - the Airports are open. However, operation is seriously affected by custom clearance, landing rights and ground handling issues. As of today, the fuel supply company has also announced to join the CDM strikes.

**Transportation** - the border to CN is closed for export, the Myawaddy border to TH faces delays but is operational.

**Ocean** - both import and export operations are seriously impacted by strikes at the custom offices and SAD offices.

### Contract Logistics and Land Transport:

Warehouses are operational. Most deliveries within city boundaries & nationwide are taking place but situation is fluid, reach out to our team for latest updates.

Schenker MM Team continues to monitor the situation and share relevant updates.

## As of 10th February 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 10th of February 2021:

### General:

On-going protests in whole country incl Yangon, Nay Pyi Taw, Mandalay, Taunggyi, Loikaw, Magway, Myitkyina, Mawlamyine, etc.

Protests are expected to continue for foreseeable future but the intensity of demonstrations is less compared to yesterday.

Strikes negatively effecting services from primary services & public offices are expected to continue until 21st of February.

Situation remains changing, please stay in touch with the teams for most recent updates.

### Office:

The Sule Square office remains closed, staff work from home.  
Back up office has been set up outside of the Yangon city center.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are working with some minor, local, irregularities. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - the Airports are open. Some ground handling effected by strike.

**Transportation** - the border to CN is closed, the Myawaddy border to TH faces delays but is operational.

**Ocean** - Custom offices and SAD offices work with skeleton staff, expect delays in export. Imports have been halted. Container trucking is still operational.

### Contract Logistics and Land Transport:

Warehouses are operational. Most deliveries within city boundaries & nationwide are taking place but situation is fluid, reach out to our team for latest updates.

Schenker MM Team continues to monitor the situation and share relevant updates.

## As of 9th February 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 9th of February 2021:

### General:

On-going protests in whole country incl Yangon, Nay Pyi Taw, Mandalay, Taunggyi, Loikaw, Magway, Myitkyina, Mawlamyine, etc. Protests are expected to continue for foreseeable future. Strikes effecting primary services with banks closed today, electricity cuts in certain townships and public agencies closed

Situation remains changing, please stay in touch with the teams for most recent updates.

### Office:

The Sule Square office remains closed, staff work from home.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are working with some minor, local, irregularities. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

**Air** - the Airports are open, EY and NH have cancelled their flights for the 12th and 17th of February. Some ground handling effected by strike.

**Transportation** - the border to CN is closed, the Myawaddy border to TH faces delays due to custom strikes & systems disfunction.

**Ocean** - obtaining custom documents heavily effected by strikes, most shipments are delayed. Container trucking is still operational.

### Contract Logistics and Land Transport:

Warehouses are operational.

Some deliveries within city boundaries & nationwide are taking place but situation is fluid, reach out to our team for latest updates.

Schenker MM Team continues to monitor the situation and share relevant updates.

## **As of 8th February 2021**

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 8th of February 2021:

### General:

As of this weekend, there are peaceful demonstrations in all major cities. These are expected to continue until Tuesday 9th of February. Some factories have closed.

### Office:

The Sule Square office remains closed, staff work from home.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are working with some minor, local, irregularities. Internet was taken down over the weekend. Although not announced, it might go down again. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

### Infrastructure, Ports, Airports:

The Airports have opened, relief & cargo flights have resumed. Air is operational. The team is in close contact with carriers & officials on instructions in case internet, and hence systems, go down.

### Borders and Ports are open and functional:

Operations for OCEAN import & export are fully operational. The team is in close contact with officials on instructions in case internet, and hence systems, go down.

### Contract Logistics and Land Transport:

Warehouses are operational. Deliveries within city boundaries & nationwide are limited due to heavy demonstration traffic.

Schenker MM Team continues to monitor the situation and share relevant updates.

## **As of 5th February 2021**

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 5th of February 2021:

### General:

The association of Container truck drivers mentioned an upcoming strike through their social media channels. This strike has not been officially confirmed at the time of sending this update.

### Office:

The Sula Square office is planned to re-open as of the 8th of February, the COVID WFH protocol remains applicable and office hours flexible. The staff is all safe.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are working with some minor, local, irregularities. Colleagues and customers are advised to use teams and e-mail for communication as WhatsApp services are currently unreliable.

### Infrastructure, Ports, Airports:

The Airports have opened, relief & cargo flights are scheduled as of this week. Airlines TK, SQ, 8M, KE, FD, EY, and QR confirmed their schedule. MH will resume next week and EK will resume 12th of February. NH canceled their flights until the 10th of February.

### Borders and Ports are open and functional:

Operations for OCEAN import & export are fully operational. ETA/ETD times are subject to the situation.

Ocean operations are preparing for a possible strike from Container Truck Driver Association and have alternative Land/Ocean solutions available.

### Contract Logistics and Land Transport:

Warehouses are fully operational. Deliveries within city boundaries are fully operational. Nationwide deliveries face back lock as some companies stopped their national services.

Schenker MM Team continues to monitor the situation and share relevant updates.

## **As of 4th February 2021**

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 4th of February 2021:

### General:

As of this morning the state-owned telecom MPT (23 million users) blocked Facebook and associated products like WhatsApp.

### Office:

The Sula Square office remains closed until 7th of February as a precaution. Colleagues are all safe and working from home.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are working with some minor, local, irregularities.

Colleagues and customers are advised to use teams and e-mail for communication as WhatsApp through network provider MPT is blocked.

### Infrastructure, Ports, Airports:

The Airports have opened, relief & cargo flights are scheduled as of this week. Borders and Ports are open and functional.

Operations for OCEAN import & export are fully operational. ETA/ETD times are subject to situation.

### Contract Logistics and Land Transport:

Warehouses are fully operational. Deliveries nationwide are fully operational.

Schenker MM Team continues to monitor the situation and share relevant updates.



## **As of 3rd February 2021**

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 3rd of February 2021:

### General:

Public live resumed. The Military announced most of their cabinet staff and reinstated the justice/human rights appointees.

There are peaceful public disobedient protests and there was a pro-military demonstration yesterday afternoon.

### Office:

The Sula Square office remains closed until 7th of February as a precaution. Colleagues are all safe and working from home.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are working with some minor, local, irregularities.

### Infrastructure, Ports, Airports:

Although we have no official announcement on the opening of the Airports yet, relief & cargo flights are planned to resume this week.

Borders and Ports are open and functional.

Operations for OCEAN import & export are fully operational. ETA/ETD times are subject to situation.

### Contract Logistics and Land Transport:

Warehouses are fully operational. Deliveries in Mandalay and Yangon are fully operational.

Schenker MM Team continues to monitor the situation and share relevant updates.

## **As of 2nd February 2021**

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 2nd of February 2021:

### General:

Yesterday afternoon telephone lines came back on, internet is working. Banks are scheduled to open today.

There have been no major demonstrations or unrests.

### Office:

The Sula Square office remains closed until 7th of February as a precaution. Colleagues are all safe and working from home.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are working with some minor, local, irregularities.

### Infrastructure, Ports, Airports:

Airports are in lockdown and air operations are effected. Borders and ports are open and the team is offering LAND/AIR and OCEAN/AIR solutions to our customers.

Port MACCS system is up. Operations for OCEAN import & export are running. ETA/ETD times are subject to situation.

### Contract Logistics and Land Transport:

Warehouses are fully operational. Deliveries in Mandalay and Yangon are fully operational.

Schenker MM Team continues to monitor the situation and share relevant updates.

## **As of 1st February 2021**

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 1st of February 2021:

### Office:

As the main office is situated in the city, where further demonstrations are expected, the safety of our staff safety is paramount, hence all office staff have been instructed to NOT go to the office, and only work from home where necessary.

### Network Connectivity and communications:

Internet connection and major telco/mobile networks are down or intermittent at best. Schenker applications that require 2-factor mobile authentications are unable to be accessed. Company VPN is still operational for now, hence colleagues are contactable via TEAMS and Whatsapp. However, do manage expectations as the quality of the connection may be inadequate and inconsistent.

### Infrastructure, Ports, Airports:

Airports are in lockdown and Port MACCS system is also down. Operations for air and ocean are affected. Colleagues remain available where possible online, to manage queries.

### Contract Logistics and Land Transport:

Warehouses located outside the city area are operating on the skeletal crew.

The teams are doing their best to maintain operations as best as they can. Staff who are unable to report to work due to the escalating situation are excused without penalty.

The situation is being monitored, and should any risk or disturbance move towards the areas close to our CL locations, decisions will be made to immediately cease operations. Customers are being communicated directly on potential impact.

Schenker MM Team continues to monitor the situation and share relevant updates.