# **DB** SCHENKER

# Situation Update Schenker Myanmar on State of Emergency following Military Coup for the month of March 2021

#### As of 31st March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 31st of March 2021:

#### General:

CDM Strikes effecting services from primary services & public offices. Banks have started to re-open branches.

As the situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Mobile internet and public WiFi are suspended until further notice. Fiber WiFi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air** - the airport is open but services are still limited. Schenker is offering charter options to BKK.

**Transportation -** Myawaddy is open, Muse border is closed from China side.

**Ocean** - ports operate on skeleton staff. There is a shortage of container truckers and boxes. The shortage is expected to continue until the end of Thingyan (water festival), which is on the 19th of April.

#### Contract Logistics and Land Transport:

Warehouses are operational. Transportation companies are operating, intercity deliveries are taking place.

Overall, there is a shortage of truckers both intercity and long haul, which is pushing prices up.

## As of 30th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 30th of March 2021:

## General:

With the exception of long haul trucking, our business has resumed today. As the situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Mobile internet and public WiFi are suspended until further notice. Fiber WiFi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air** - the airport is open but services are still limited. Schenker is offering charter options to BKK.

**Transportation -** Myawaddy is open, Muse border is also open but slow.

**Ocean** - ports operate on skeleton staff. There is a shortage of container truckers and boxes. The shortage is expected to continue until the end of Thingyan (water festival), which is on the 19th of April.

#### Contract Logistics and Land Transport:

Warehouses are operational. Transportation companies are operating limited lanes, intercity deliveries are taking place.

Overall, there is a shortage of truckers both intercity and long haul, which is pushing prices up.

# As of 29th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 29th of March 2021:

#### General:

Today is the last day of the long weekend, business is expected to resume tomorrow. As the situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Mobile internet and public WiFi are suspended until further notice. Fiber WiFi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

Air - the airport is open but services are still limited. Schenker is offering charter options to BKK.

**Transportation** - Myawaddy is open but with less staff today, as there is not much traffic because of the long weekend, there are no big delays expected. Muse border are open but slow.

**Ocean** - ports operate on skeleton staff. There is a shortage of container truckers and boxes. The shortage is expected to continue until the end of Thingyan (water festival), which is on the 19th of April.

#### Contract Logistics and Land Transport:

Warehouses are closed over the long weekend. Transportation companies suspend services until Monday evening.

Overall, there is a shortage of truckers both intercity and long haul, which is pushing prices up.

# As of 26th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 26th of March 2021:

#### General:

Coming Monday is Armed Forces Day, a public holiday in Myanmar. Due to the current situation, high tension is expected and transportation companies suspended services till after this long weekend. As the situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Mobile internet and public WiFi are suspended until further notice. Fiber WiFi is up but working with irregularities. Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our team.

#### Infrastructure, Ports, Airports:

**Air** - the airport is open but services are still limited. Schenker is offering charter options to BKK.

**Transportation -** Myawaddy and Muse borders are open and functional.

**Ocean** - ports operate on skeleton staff. There is a shortage of container truckers and boxes. The shortage is expected to continue until the end of Thingyan (water festival), which is on the 19th of April.

#### Contract Logistics and Land Transport:

Warehouses are closed over the long weekend. Transportation companies suspend services over the weekend until Monday evening.

# As of 25th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 25th of March 2021:

#### General:

Coming weekend includes two public holidays on Friday and on Monday. Monday is the National Arms Day where higher tension is expected. As the situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Mobile internet and public WiFi are suspended until further notice. Fiber WiFi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

Air - The airport is open but services are still limited. Schenker is offering charter options to BKK.

**Transportation -** Myawaddy and Muse borders are open and functional.

**Ocean** - Ports operate on skeleton staff. There is a shortage of container truckers and boxes. The shortage is expected to continue until the end of Thingyan (water festival), which is on the 19th of April.

# Contract Logistics and Land Transport:

Warehouses are operational and working on adjusted rosters. Deliveries are taking place. There is shortage of drivers in Yangon, which is expected to be worse over the long weekend as many transport companies indicted they will close during these days.

# As of 24th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 24th of March 2021:

#### General:

Today marks a silence strike; people stay indoors as a demonstration. There is a broad support for the strike, whereby most business and shops, including banks and trucking companies, remain closed. Coming weekend includes two public holidays on Friday and on Monday. Monday is the National Arms Day where higher tension is expected, which might impact operations. As the situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Mobile internet and public WiFi are suspended until further notice. Fiber WiFi is up but working with irregularities. Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air** - The airport is open but services are still limited. Schenker is offering charter options to BKK.

**Transportation -** Myawaddy and Muse borders are open and functional.

**Ocean** - Ports operate on skeleton staff. There is a shortage of container truckers and boxes. The shortage is expected to continue until the end of Thingyan (water festival), which is on the 19th of April.

# Contract Logistics and Land Transport:

Warehouses are operational and working on adjusted rosters. Very limited essential deliveries are taking place today.

# As of 23rd March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 23rd of March 2021:

#### General:

Essential services, most bank branches re-opened but services are limited. Services and opening hours of Public offices remain unreliable. As the situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed; staff to work from home.

#### Network Connectivity and communications:

Mobile internet and public WiFi are suspended until further notice. Fiber WiFi is up but working with irregularities.

Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

Air - The airport is open but services are still limited. Schenker is offering charter options to BKK.

**Transportation -** Myawaddy and Muse borders are open and functional.

**Ocean -** Ports operates on skeleton staff. There is a shortage of container truckers and boxes. This situation is expected to continue until the end of March.

#### Contract Logistics and Land Transport:

Warehouses are operational and working on adjusted rosters. Deliveries are taking place in Yangon and Mandalay. Deliveries between cities are operational.

# As of 22nd March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 22nd of March 2021:

#### General:

Essential services, some bank branches re-opened but services are limited. Most public offices are closed or working with skeleton staff. As the situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed; staff to work from home.

#### Network Connectivity and communications:

Mobile internet and public WiFi are suspended until further notice. Fiber WiFi is up but working with irregularities. Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air -** the airport is open and we are awaiting flight schedules. Services are still limited. Schenker is offering charter options to BKK.

**Transportation -** Myawaddy and Muse borders are open and functional.

**Ocean** - ports operations, including container trucking is disrupted. There is a shortage of equipment. This situation is expected to continue until the end of March.

#### Contract Logistics and Land Transport:

Warehouses are operational and working on adjusted rosters. An increased number of deliveries are taking place in Yangon and Mandalay. Deliveries between cities are operational.

# As of 19th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 19th of March 2021:

#### General:

The industrial zones Shwepyithar and Hlaing Tharyar have limited accessibility. Essential services are closed. As the situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed; staff to work from home.

#### Network Connectivity and communications:

Mobile internet and public WiFi are suspended until further notice. Fiber WiFi is up but working with irregularities. Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air** - the airport is open with limited operations. Schenker is offering charter options to BKK.

**Transportation -** Myawaddy and Muse borders are open and functional.

**Ocean** - ports operations, including container trucking is disrupted. There is a shortage of equipment. This situation is expected to continue until the end of March.

#### Contract Logistics and Land Transport:

Warehouses are operational but are working with a skeleton staff on adjusted rosters. Limited deliveries are taking place in Yangon and Mandalay. Deliveries between cities are operational.

# As of 18th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 18th of March 2021:

#### General:

The industrial zones Shwepyithar and Hlaing Tharyar are accessible but the areas still experience high tensions and most logistics is suspended. Essential services are closed. The situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Mobile internet and public WiFi are suspended until further notice. Private WiFi is up but working with irregularities. Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air -** the airport is open but operations are limited.

**Transportation -** Myawaddy and Muse borders are open and functional.

**Ocean -** ports operations, including container trucking is disrupted. There is a shortage of equipment.

#### Contract Logistics and Land Transport:

Warehouses are operational but are working with a skeleton staff on adjusted rosters.

Deliveries are not taking place in Yangon, some lanes in Mandalay are operational. Deliveries between cities are operational.

# As of 17th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 17th of March 2021:

#### General:

The industrial zones Shwepyithar and Hlaing Tharyar are still inaccessible due to closed bridges and roadblocks. Essential services are closed. The situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Mobile internet is not working, only WiFi is up but working with irregularities. Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

Air - the airport is open but operations are at a standstill.

**Transportation -** Myawaddy border is open and functional. Muse border, is open with limited services.

**Ocean -** ports operations, including container trucking is disrupted.

#### Contract Logistics and Land Transport:

Warehouses are operational and are working with a skeleton staff on adjusted rosters. Deliveries are not taking place in Yangon and Mandalay. Deliveries between cities is possible.

# As of 16th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 16th of March 2021:

#### General:

The industrial zones that have been declared under Martial law last weekend, Shwepyithar and Hlaing Tharyar, are still difficult to access due to closed bridges and roadblocks. Today, Schenker reopened the warehouses, working with skeleton staff. Essential services are closed. The situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Mobile internet is not working, only WiFi is up but working with irregularities. Please note that most of the staff experience internet difficulties and are hard to reach by mail. In case you receive no response, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

Air - the airport is open but operations are at a standstill.

**Transportation** - Myawaddy border is open and functional. Muse border, is open with limited services.

**Ocean -** ports operations, including container trucking is disrupted.

#### Contract Logistics and Land Transport:

Warehouses are operational and are working with a skeleton staff on adjusted rosters. Deliveries are impacted in Yangon and Mandalay. Deliveries between cities are possible.

# As of 15th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 15th of March 2021:

#### General:

Over the weekend demonstrations took place all over the country which were dispersed, some violently. In Yangon the situation escalated, whereby factories were set on fire in several industrial areas. Two zones

Today, no operation is possible in these industrial zones and Schenker closed the warehouses. Essential services were closed this morning.

Situation remains fluid, please stay in touch with the teams for most recent updates.

Office:

The Sule Square office remains closed, staff work from home. A back up office has been set up outside of the Yangon city centre.

#### Network Connectivity and communications:

Mobile internet connections are not working. Only WiFi is up but working with irregularities.

In case you receive no response on e-mail, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

Air - the airport is open but operations are at a standstill.

**Transportation -** Myawaddy border is open and functional with some delays. Muse border, the China side has limited number of vehicles cleared.

**Ocean -** ports operations, including container trucking is still heavily disrupted.

# Contract Logistics and Land Transport:

Warehouses are closed for today. Situation for tomorrow will be re-assessed later today.

Deliveries are not taking place in Yangon and are impacted in Mandalay.

# As of 12th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 12th of March 2021:

#### General:

Essential services, including most -international- banks, are closed, complicating custom clearance procedures.

Situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home. A back up office has been set up outside of the Yangon city centre.

#### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, the network is up but working with irregularities.

In case you receive no response on e-mail, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air** - the airport is open but operations are at a standstill and planned charter arrivals cancelled.

**Transportation** - Myawaddy border is open and functional with some delays. There are additional checkpoints on the highway to Myawaddy causing additional delay. Muse border, the China side has limited number of vehicles cleared.

**Ocean -** ports operations, including container trucking is still heavily disrupted. Some carriers have announced fewer berthing for the coming weeks.

#### Contract Logistics and Land Transport:

Warehouses are operational but are working with a skeleton staff on adjusted rosters.

Deliveries are impacted in both Mandalay and Yangon.

# As of 11th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 11th of March 2021:

#### General:

Essential services, including international banks, are closed. It is not expected that they will reopen before the end of the week.

Situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, the network is up but working with irregularities.

In case you receive no response on e-mail, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air** - the airport is open but operations are at a standstill and planned charter arrivals cancelled.

**Transportation** - Myawaddy border is open and functional with some delays. Muse border is not operating to capacity.

**Ocean -** ports operations, including container trucking is still heavily disrupted. Some carriers have announced fewer berthing for the coming weeks.

# Contract Logistics and Land Transport:

Warehouses are operational but are working with a skeleton staff on adjusted rosters.

Deliveries are impacted in both Mandalay and Yangon.

# As of 10th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 10th of March 2021:

#### General:

Essential services, including international banks, are closed. It is not expected that they will reopen before the end of the week.

Situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, the network is up but working with irregularities.

In case you receive no response on e-mail, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air** – the airport is open but operations are at a standstill and planned charter arrivals cancelled.

**Transportation** – Myawaddy border is open and functional with some delays. Muse border is not operating to capacity.

**Ocean -** ports operations, including container trucking is still heavily disrupted. Some carriers have announced fewer berthing for the coming weeks.

#### Contract Logistics and Land Transport:

Warehouses are operational but are working with a skeleton staff on adjusted rosters.

Deliveries are impacted in both Mandalay and Yangon.

# As of 9th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 9th of March 2021:

#### General:

Essential services, including international banks, are closed. It is expected that the situation remains so for the rest of the week.

Situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, the network is up but working with irregularities.

In case you receive no response on e-mail, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air** – the airport is open but operations are at a standstill and planned charter arrivals cancelled.

**Transportation** – Myawaddy border is open and functional with some delays. Muse border is not operating to capacity.

**Ocean -** ports operations, including container trucking is still heavily disrupted. Some carriers have announced fewer berthing for the coming weeks.

#### Contract Logistics and Land Transport:

Warehouses are operational but due to the heightened threat, only working with skeleton staff on adjusted rosters.

Deliveries in Mandalay are taking place as normal. Deliveries in Yangon are heavily affected by roadblocks and the unsafe situation in certain parts of town. As the situation is fluid, reach out to our team for latest updates.

# As of 8th March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 8th of March 2021:

#### General:

Last Friday the CRHP, the committee representing the elected National League for Democracy, sent out a letter urging companies and people to take a 10 day leave as of the 8<sup>th</sup> of March. At the same time the SAC - Military- strongly instructing banks and public servants to report to work this week. As of this morning the response seems mixed. Most companies are operating with skeleton staff. Road blocks in Yangon affect transportation routes.

As the situation remains fluid, please stay in touch with the teams for most recent updates.

Office:

The Sule Square office remains closed, staff work from home.

#### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, the network is up but working with irregularities.

In case you receive no response on e-mail, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air** – the airport is open but operations are at a minimum and planned charter arrivals are cancelled.

**Transportation** – Myawaddy border is open and functional with some delays. Muse border is not operating to capacity.

**Ocean -** ports operations, including container trucking is still disrupted.

#### Contract Logistics and Land Transport:

Warehouses are operational but due to the current situation, only working with skeleton staff. Deliveries in Yangon are heavily affected by roadblocks and the unsafe situation in certain parts of town. As the situation is fluid, reach out to our team for latest updates.

# As of 3rd March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 3rd of March 2021:

#### General:

Civil Disobedience Movement (CDM) Protests effecting services from primary services & public offices are continuing. Situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home. Back up office has been set up outside of the Yangon city Centre.

#### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, the network is up but working with irregularities. In case you receive no response on e-mail, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air** – the Airports are open and although an increase of flights has been announced as of March, these are still pending conformation from the airlines. Services are operational but expect delays.

**Transportation** – Myawaddy and MUSE border are open and functional with delays.

**Ocean** – ports operations still disrupted today, we expect this situation to continue for the coming days. The team has land/sea solutions via BKK

#### Contract Logistics and Land Transport:

Warehouses are operational.

Deliveries are taking place. As the situation is fluid, reach out to our team for the latest updates.

# As of 2nd March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 2nd of March 2021:

#### General:

Today is a public holiday in Myanmar.

Civil Disobedience Movement (CDM) Protests effecting services from primary services & public offices are continuing.

Situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home. Back up office has been set up outside of the Yangon city centre.

#### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, the network is up but working with irregularities.

In case you receive no response on e-mail, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air** – the Airports are open and although an increase of flights has been announced as of March, these are still pending conformation from the airlines. Services are operational but expect delays.

**Transportation** – Myawaddy and MUSE border are open and functional with delays.

**Ocean** – ports operations still disrupted today, we expect this situation to continue for the coming days. The team has land/sea solutions via BKK.

#### Contract Logistics and Land Transport:

Warehouses are operational. Deliveries are taking place. As the situation is fluid, reach out to our team for the latest updates.

# As of 1st March 2021

Following the 1st Feb of Myanmar State of Emergency, please find below updates for this 1st of March 2021:

#### General:

Over the weekend authorities responded violently to the peaceful demonstrations taking place all over the country, resulting in many injured and 23 causalities.

Today there are less demonstrations, but tensions remain high.

The Central Bank of Myanmar announced new instructions for cash withdrawals, limiting the maximum withdrawal for both companies and individuals.

Situation remains fluid, please stay in touch with the teams for most recent updates.

#### Office:

The Sule Square office remains closed, staff work from home. Back up office has been set up outside of the Yangon city centre.

#### Network Connectivity and communications:

Internet connection and major telco/mobile networks are taken down during the night. Currently, the network is up but working with irregularities.

In case you receive no response on e-mail, please use phone and SMS to contact our teams.

#### Infrastructure, Ports, Airports:

**Air** – the Airports are open and although an increase of flights has been announced as of March, these are still pending conformation from the airlines. Services are operational but expect delays.

**Transportation** – Myawaddy border is open and functional. MUSE border, still irregular with some cargo is coming through.

**Ocean** – ports operations still disrupted today, we expect this situation to continue for the coming days. The team has land/sea solutions via BKK.

# Contract Logistics and Land Transport:

Warehouses are operational.

Deliveries are taking place. As the situation is fluid, reach out to our team for the latest updates.