

6 January 2022

### Important Announcement

Dear Valued Customer,

Following our announcement on 30 December, we regret to inform you that due to the latest aircrew quarantine measures imposed by the Hong Kong SAR Government in view of rising Omicron cases around the world, there will continue to be very substantial reductions to Cathay Pacific Cargo's long-haul capacity in the first quarter of 2022. Our regional freighter services, however, will continue to operate as scheduled and we will continue to explore opportunities to increase regional frequencies to meet demand.

Our freighter frequencies for the months of January, February and March 2022 are outlined below. This base freighter schedule is firm, subject to no further changes to crew quarantine requirements.

#### HKG-outbound weekly freighter frequencies – Q1 2022

Destination region	January	February	March
The Americas	7	7	7
Europe	0	0	0
Chinese Mainland	14-16	14-16	15-16
Middle East & India	17	17	17
North East Asia	11-16	11-12*	12
South East Asia	7	5-7*	7
South West Pacific	0	0	0

\*With the exception of Lunar New Year week

In parallel, we are exploring alternative operating modes to increase long-haul freighter capacity beyond this base schedule, however, such capacity is likely to be limited and will take time to implement.

Regional cargo-only passenger flight (COP) services will operate as scheduled in the first quarter, while COP services to The Americas will remain suspended in January and only a skeleton COP schedule to Europe and South West Pacific will be operated. We are assessing options to increase long-haul COP capacity in February, however, this is likely to be limited.

We will continue to review our current operations and will update customers in the event that there are further changes.

This overall reduction in capacity will severely impact contracted cargo. Our local teams will contact affected customers directly with further information regarding contracted cargo.

System adjustments to the schedule will be completed today. Once completed, the latest flight information will be available through the Check Flight Availability function [here](#). Please contact your local Cathay Pacific Cargo office for further enquiries.

We sincerely apologise for the disruption caused. Our local teams will continue to work with customers to mitigate this latest disruption as much as possible.

Cathay Pacific Cargo