

Dec 22nd, 2023

Notice of Surcharge Update

Dear Valued Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

In order to continuously provide a reliable service, ONE will implement an Emergency surcharge (EMS) as a result of the adjusted operational routing due to the ongoing developments within the Red sea.

Applicable Charge:

EMS will be applicable for cargo loaded in all ports in North Europe, North Africa WMED, EMED and BSEA to all ports within ME, ISC, FE, Australia and New Zealand region.

Destination Area	Quantum
Gulf region (excl Jeddah, Damman, Jebel Ali, Riyadh)	USD 500/DRY/ Special/Box USD 700/ Reefer/Box
Damman, Jebel Ali, Riyadh	USD 1000/Dry/Special/ Box USD 1200/Reefer/ Box
India, Sri Lanka, Pakistan, Bangladesh	USD 500/ Dry/Special/ Box USD 700/Reefer/ Box
Far East, Australia and New Zealand	USD 400/Dry/Special/ Box USD 1000/Reefer/ Box

Effective Date: Jan 1st, 2024

We would like to take this opportunity to thank you for supporting ONE and we look forward to continuously serving your global transportation needs.

For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

https://ecommm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,

Ocean Network Express Pte. Ltd.



For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

https://ecomm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.