

13 April 2022

For attention: **All DAL Customers**

Dear DAL Customer

RE: DURBAN OPERATIONS IMPACTED DUE TO HEAVY RAINS AND EXTENSIVE FLOODING

The Province of KwaZulu-Natal has for the past tree days, experienced extremely high levels of rain fall that have impacted operations within the Durban Port, Terminals and Depots.

Operations in the Port of Durban and our depots have been impacted and operations have been suspended due to damage to facilities, road infrastructure and equipment. Staff absenteeism within their operational areas is also high due to transport difficulties and staff homes being effected.

Due to the above the Port of Durban has suspended all marine operations until further notice. The Port has invoked its Business Continuity Management process in order to asses the situation in conjunction with the local eThekwini Municipality and other relevant Port stakeholders.

The main road into the Container Terminal "Bayhead Road" has also been compromised and no trucks are allowed to go past this point until further notice. The damage is currently being assessed.

This is very distressing news for all and as we received further information or updates we will be sure to keep you updated.

Yours sincerely

GRANT BAHLMANN Managing Director DAL Agency (Pty) Ltd