



Here's a Detention and Demurrage Tariff guide for the United States

On September 1, 2022, you received an update reminding you to review our local charges. With this letter, we would like to guide you through the specific detention and demurrage tariff for the United States covered in that update, effective October 1, 2022. For your reference, the tariff can be viewed on our website at the following section of our website: [Detention & Demurrage](#)

A) Line Demurrage and Terminal Storage Charged Separately

To increase transparency, wherever possible the Hapag-Lloyd tariff represents line demurrage only and the terminals charge their storage to customers independently. For those terminals where this is not currently possible, Hapag-Lloyd invoices line demurrage plus terminal storage as a straight pass-through charge – these terminals are clearly outlined in the above-mentioned tariff.

B) Tariff Simplification

Hapag-Lloyd is simplifying and standardizing its port and inland demurrage tariff and aligning the demurrage charges across port and inland locations with the current detention tariff.

C) Demurrage Under Carrier Haulage

Hapag-Lloyd will not charge Line Demurrage for Carrier Haulage moves at Marine and Railroad Terminals, provided the following conditions are met:

The merchant satisfies the below requirements five calendar days before the expiration of free time to allow proper time for Hapag-Lloyd to deliver your carrier haulage containers in a timely manner.

- Original Bill of Lading (if applicable) received by the carrier.
- Credit or freight payment received by the carrier.
- DO: Complete Delivery Order/instructions from the merchant received by the carrier. You can find the link to Delivery Order Input [here](#).
- Customs clearance received with no other regulatory restrictions

- Merchant facility is available receive the container when trucker calls, providing an appointment no later than 48 hours of Motor Carrier contact

If a merchant fulfills each of the foregoing requirements, they will not be responsible for Hapag-Lloyd import line demurrage.

As a reminder: import carrier's haulage moves happen when the carrier arranges for the delivery of the full container to the merchant's premises and for the pickup of the empty container from the merchant's premises.

D) Demurrage Under Customs Hold:

When a container is put on customs hold for no fault of the customer, Hapag-Lloyd stops the Line Demurrage/Detention clock and restarts it when the hold is released. This policy applies to both Carrier Haulage and Merchant Haulage on-carriage.

If the container is held inside the Marine or Rail Terminal, then the Line Demurrage clock begins at the release date. The hold and release dates and all days in between are not counted towards free time days. In this case, the customer is responsible for any storage charges that are imposed by the terminal operator during the hold days. In the instance when Hapag-Lloyd collects terminal charges on behalf of the terminal operator, Hapag-Lloyd will invoice these pass-through charges to the customer.

If the container is held by Customs outside the terminal or at a Customs warehouse, then the detention clock begins at the release date. The detention free time starts the day after the date of customs release. In this case, the customer will be responsible for any storage charges that are applied by the Warehouse Operator or the government body during the hold days.

Please note that the existing Hapag-Lloyd demurrage tariff and policies will apply for shipments that gated in full at origin ports before October 1, 2022. If you should require additional information, please contact our customer service team at your [location](#), who will guide you based on your individual situation.

Best regards,



Maria Fernanda

from our Customer Communications Team

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