



Here's an update for the Rotterdam Waalhaven Botlek Terminal cargo receiving window

Dear Mathieu,

If you have export cargo with Antwerp, Belgium as the port of loading and are handing in your cargo at the Waalhaven Botlek Terminal at the port of Rotterdam, Netherlands, please keep in mind the terminal's receiving window. From **June 1, 2022**, your export containers can be handed in **14 days before the estimated time of sailing from Antwerp**. Please note that it will not be possible to accept containers before this opening window.

To assist your cargo planning, you can use our [vessel tracker](#) to view our vessels' latest Estimated Times of Arrival and Departure. If you should require additional information, please contact our customer service team at your [location](#), who will guide you based on your individual situation.

Best regards,



Maria-Fernanda

from our Customer Communications
team



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