



Newsflash

Dear Customer,

Last year, we shared with you a [reminder](#) on the Weight Deviation Fee (FIO) for Export Cargo. We would like to remind you that FIO is applied if the weight deviation between the booking and shipping instructions exceeds three tons.

Please find below a more detailed explanation:

1. For shipments with a single container, FIO will apply if the weight deviation exceeds three tons between the booking and shipping instructions at a container level.
2. For shipments with multiple containers, FIO will apply if the total weight of all containers at a shipment level deviates by more than three tons between booking and shipping instructions.

In case you missed the original news, you can visit the links below:

- United Arab Emirates, Pakistan, Kuwait, Bahrain and Qatar, please visit [here](#)
- For Saudi Arabia, please visit [here](#)
- For Jordan, please visit [here](#)
- For India, please visit [here](#)

We would also like to remind you that this charge is applicable to export shipments at the time of loading. If you should require additional information, please contact our customer service team at your [location](#) who will guide you based on your individual situation.

Best regards,



Maria-Fernanda

from our Customer Communications Team

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