



## There's a temporary booking stop from North and South Europe to Visakhapatnam, India

Dear Mathieu,

Supply chains around the world continue to adapt to the new scenarios. Therefore, your cargo planning might be affected by the recent operational constraints that affect the port of Visakhapatnam, India. The current backlog in transshipment cargo from Colombo, Sri Lanka to Visakhapatnam, India will be causing delays that are expected to last until the end of March 2022. With this constraint in mind, we will temporarily stop the acceptance of all new bookings from North and South Europe to Visakhapatnam with immediate effect. Please know that existing bookings will be honoured but are subject to delays in Colombo.

Please know that we will keep you informed of the developments concerning these changes. We thank you for your understanding and if you should require additional information, our customer service team at your **location** will be happy to guide you based on your individual situation.

Best regards,

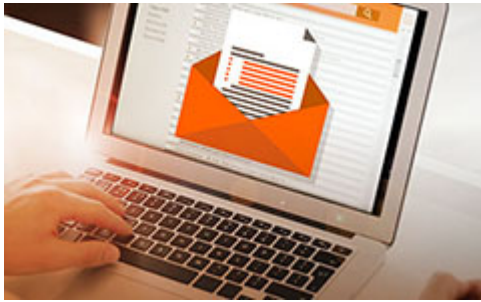


**Maria-Fernanda**

from our Customer Communication  
team



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