



Update on Ukraine and Russia situation

Dear Mathieu,

The current situation in Ukraine and Russia has led to changes in the operational outlook for these countries. With your cargo planning in mind, please find below the initial procedure for bookings to and from both countries with immediate effect:

- Ukraine: booking stop
- Russia: temporary booking suspension

In cases where the shipments were already en route to Ukraine or Russia, please know that our teams are working to assist you, based on your individual situation.

Our office in Odessa is closed for the time being, and all our executives are working from home. The terminal operations and inland transportation have stopped.

Please know that we will continue to keep you updated on the developments, so we would like to encourage you to visit our CustomerNEWS section in our [website](#) for further updates.

Best regards,



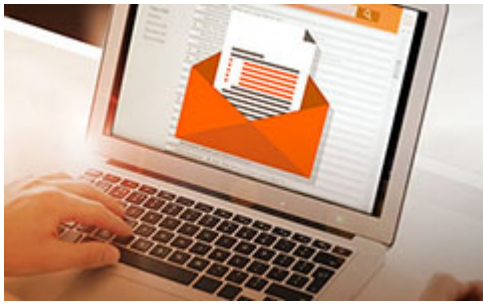
Maria-Fernanda

from our Customer Communication
team



Sharing is caring

Love to get Hapag-Lloyd updates delivered



right to your mailbox? Share our newsletter with your colleagues – so no one misses any updates!

Share Your Insights

Keep in touch



[IMPRINT](#) [PRIVACY TERMS](#) [WEBSITE](#) [EMAIL PREFERENCES](#) [UNSUBSCRIBE](#)

© Hapag-Lloyd AG