

From April 8, 2024, we will be amending the application rule and time period that a booking may be canceled free of charge

Dear Maximiliano,

Here's an update for your cargo planning in North Europe*. From April 8, 2024, we will be amending the application rule and time period that a booking may be cancelled without charge.

Currently, the booking cancellation fee is applicable for shipments where containers are canceled, reduced, re-booked within 7 calendar days before the booked vessel cut-off date.

With effect from April 8, 2024 the booking cancellation fee will be charged for any booking canceled, reduced, re-booked within 5 calendar days before the estimated departure (ETD) date.

*Countries in the scope of Region North Europe include Germany, Austria, Switzerland, Hungary, Czech Republic, Slovakia, Netherlands, Belgium, Denmark, Finland, Sweden, Norway, Poland, France, Great Britain, Republic of Ireland, Estonia, Latvia, Lithuania.

Best regards,



Maria-Fernanda

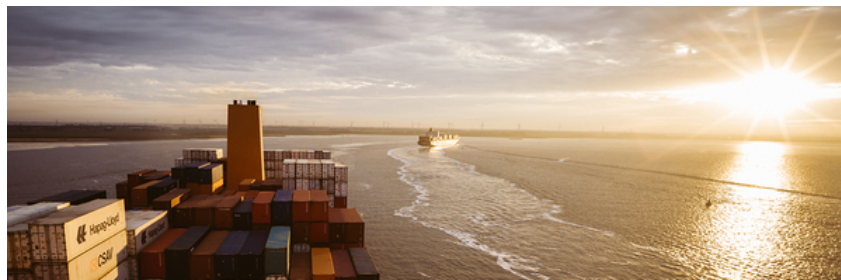
from our Customer Communications
Team



Niklas Jan

from our Customer Communications
Team

Weekly operational and customer service updates



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