

25<sup>th</sup> February 2022

## **CUSTOMER ADVISORY Russia – Ukraine Status**

Due to the recent developments in Ukraine and Russia we regret to inform that our operations in the area are disrupted and our ability to complete the carriage of consignments to some destinations is, or is likely to become, obstructed, therefore:

- Booking acceptance to and from **Odessa, Ukraine and Novorossiysk, Russia** is to be **suspended** with immediate effect until further notice.
- Booking acceptance to & from **St. Petersburg, Russia** is **suspended** with immediate effect until further notice whilst we evaluate the operational feasibility.

ONE is working tirelessly to find solutions for those consignments currently on the water.

ONE will continue to provide updates on any further adjustments to our services to and from the impacted locations as the situation develops.

The ongoing safety and wellbeing of ONE's employees & associates in the region is of great importance and concern. Currently ONE's representatives in the region are safe and continue to work remotely.

Please do not hesitate to contact your local representatives if you have any questions in relation to this matter.