

April 2022

Dear Valued ONE Customers,

Thank you always for your support to Ocean Network Express.

We regret to inform you that we are currently facing severe congestions at Hamburg terminals (CTA and CTB), which is causing schedule delays to our services.

CTA

After the stormy weather hit the terminal late February, yard utilization at CTA has reached critically high level.

Since early March, CTA has started to implement counter measures to keep the operation efficiency but unfortunately situations have yet fully recovered.

Especially the impact to the discharging dominant loops is expected to continue.

CTB

Due to the yard renovation construction work which started since January, CTB has been dealing with high yard utilization.

Recently, CTB has started to use a part of the quay to store the containers, which result in limiting the vessel operation capability.

Almost all the vessels calling CTB are being affected.

With regard to the berthing prospect of specific vessel/voyage over CTA/CTB, please do not hesitate to contact your ONE sales account representative for additional support.

Sincerely,

Ocean Network Express Pte, Ltd