

April 2022

Dear Valued ONE Customers,

Thank you always for your support to Ocean Network Express.

We regret to inform you that, the CMA CGM TITUS, operated on the IO2 service, suffered from an operational issue on her way to Jebel Ali.

The issue has been fixed.

However, unfortunately she needs to suspend her sailing on the IO2 service after discharging operation at Jebel Ali.

We are doing our best to mitigate the impact on the ETA of your container(s) and we will keep you updated on any development.

If you have any questions or concerns, please do not hesitate to contact your ONE sales account representative for additional support.

Sincerely,

Ocean Network Express Pte, Ltd