

Ocean Network Express Pte. Ltd. 7 Straits View #16-01 Marina One East Tower Singapore 018936 Co. Reg. No. 201708450C

7th February, 2023

Notice of Iskenderun Service Suspension

Dear Valued Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

Please kindly be advised that due to the earthquake in Gaziantep, Türkiye on 6th February, 2023, terminal infrastructure in Iskenderun has been severely damaged and all port operations have been suspended.

Therefore, with immediate effect, all service from/to Iskenderun will be suspended until further notice.

Please contact your local ONE representative for a contingency plan for any cargo to Iskenderun currently on water.

We would like to take this opportunity to thank you for supporting ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully, Ocean Network Express Pte. Ltd.



For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

https://eua.one-line.com/standard-page/europe-fak-ocean-tariff https://ecomm.one-line.com/ecom/CUP_HOM_3116.do https://eua.one-line.com/standard-page/eua-local-surcharges

Other charges such as local charges and contingency charges may apply.