

September 14, 2022

Current North America Rail Status

Customer Advisory No. 1 (Sep 14, 2022)

Dear Valued Customers,

In light of the ongoing news coverage surrounding both US and Canadian Rail services, ONE is committed to providing real-time updates to any potential impact on Rail Cargo. ONE is also taking an agile approach in mitigating customer disruptions where possible.

Current Rail Statuses:

- **Norfolk Southern (NS)**: Effective 17:00 local time on Wednesday, September 14, 2022, Norfolk Southern will close all gates to Intermodal traffic. [Press Release](#)
- **Union Pacific (UP)**: Effective Monday September 12, Union Pacific implemented changes to the securing and acceptance of Hazardous and Security-Sensitive commodities (PIH/TIH). [Press Release](#).
- **BNSF**: Effective 12:01 AM EST on Wednesday, September 14, BNSF will stop in-gate of temperature-controlled intermodal units. [Press Release](#).
- **Canadian National - (CN)**: Effective at 12:01 a.m. ET on Monday, September 12th, 2022, CN embargoed *cross-border* shipments of Rail Security-Sensitive Materials or RSSM commodities (such as PIH/TIH) and all Time Sensitive commodities. The list of embargoed commodities can be found [here](#). At the current time, all other commodities (as well as Canada-to-Canada shipments) are not impacted.

Effective September 16, 2022, ONE will take the following actions:

1. "Change of Destination" (COD) administrative charges will be waived when changing the Destination on Bills of Lading from an "intermodal rail point" *where Service/Gates are officially suspended* to Local Port/CY. This will apply to all US Inland Rail Destinations.
2. At any US Rail Ramp where Service/Gates have been *officially suspended*, a waiver of Detention Charges will be granted if incurred on days of the actual suspension. Initially, Out-Gate activities for imports as well as return of empties should be unaffected by this disruption.

ONE will continue providing updates as they become available. We appreciate your business and thank you for choosing ONE!

Sincerely,
Ocean Network Express Pte. Ltd.

For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.
