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22 May 2023

SRX Service Update - M/V Santa Isabel v.232N

Dear Valued Customer,

Operations at Durban Container Terminals Pier 1 are being negatively impacted due to TPT equipment breakdowns both on the waterside and landside and other associated operational challenges. We have been informed by TPT that engineering teams are working around the clock to improve the status of the equipment. However current indication provided is that the situation will continue until the end of May 2023.

As a result of these challenges, a move count limitation applies for the M/V Santa Isabel v.232N following which the decision was made to only load the perishable reefer cargo.

Below you can find the planned schedule for the M/V Santa Isabel v.232N.

- Durban ETB 1st June ETD 6th June
- · Cape Town ETB 8th June ETD 12th June
- Tangier On Time

Dry cargo booked will be loaded on board the earliest option available.

We apologize for any inconvenience caused and appreciate your understanding in this regard.

Yours faithfully,

<u>Trade Management</u> <u>Ocean Network Express, South Africa</u> with company registration number 10771880 and VAT number 279779517