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SRX Service Update - M/V MOL Proficiency v. 223N

Dear Valued Customer,

Upon reaching Tangiers, the M/V MOL Proficiency experienced technical issues. In order to safeguard the vessel and cargo, we have decided to complete repairs before proceeding to North Europe.

The vessel is currently at anchor at Algeciras (Spain) awaiting the delivery of the required parts to proceed with the repairs needed.

Based on current information available the new ETA's for Rotterdam and London Gateway is 30^{th} September 2022 and 2^{nd} October 2022 respectively.

We are working, along with our SAECS VSA partners, on a contingency plan to restore our schedule. As soon as the contingency plan is finalised we will share the plan with you.

We apologize for any inconvenience caused and appreciate your understanding in this regard.

Yours faithfully,

<u>Trade Management</u> <u>Ocean Network Express, South Africa</u>

Ocean Network Express (Europe) Ltd. is a company incorporated in England and Wales with company registration number 10771880 and VAT number 279779517