

11 October 2022

TPT OPERATIONS STABILIZATION LEVY RETRACTION & DEMURRAGE AND DETENTION UPDATE

Dear Valued ONE Customer,

As you are aware the Operations Stabilization Levy was introduced by TPT from 01^{st} October 2022 to help mitigate the risk of strike at TPT. As the strike action is officially underway, we are retracting the levy of ZAR110/container with immediate effect. Any levy raised between the 01/10/22 - 10/10/22 will also be refunded. We will keep everybody informed should TPT introduce a similar levy at a later stage.

In our efforts to assist customers during this time, our Detention and Demurrage clock will be adjusted as follow:

- Demurrage clock on all import and export containers inside South African terminals will be stopped effective 06/10/22 until 14/10/22. Off-dock terminals are excluded.
- Export Detention clock on all export empty containers picked up already will be stopped effective 06/10/22 until 14/10/22.
- Import Detention clock will continue to be applied as per tariff or as per customer agreement.

We appreciate your understanding, patience and ongoing support during this challenging time.

Kind Regards, Marketing Team

Ocean Network Express - South Africa